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| Variables                       | Items   |  |
|---------------------------------|---|--|
| Ability-enhancing HR            |   |  |
| Training (EQ)                   | Training in last 12 months apart from health & safety trianing offered by the employer.             |  |
| Selective hiring (MQ)           | Individual's skills are important when recruiting new employees.                                    |  |
|                                 | Individual's qualification is important when recruiting new employees.                              |  |
|                                 | Individual's expereince is important when recruiting new employees.                                 |  |
| Motivation-enhancing HR         |   |  |
| Performance appraisal (MQ)      | Formal appraisal exists for non-managerial staff  |  |
|                                 | A large majority (60% or more) of non-managerial employees whose performance is formally appraised. |  |
|                                 | Is individual employees pay linked to the outcome of performance appraisal?                         |  |
| Performance-related pay (MQ)    | Do any employees in this establishment get paid by results or receive merit pay?                    |  |
|                                 | A large majority (60% or more) of non-managerial staff get paid by results or receive merit pay.    |  |
|                                 | Do any employees receive profit-related payments or profit-related bonus?                           |  |
|                                 | A large majority (60% or more) of non-managerial staff is entitled to profit sharing scheme.        |  |
|                                 | Does this company operate any employee share scheme?  |  |
|                                 | A large majority (60% or more) of non-managerial staff is entitled to employee share scheme.        |  |
| <b>Opportunity-enhancing HR</b> |   |  |
| Job control (EQ)                | How much influence do you have over what tasks you do?  |  |
|                                 | How much influence do you have over the pace at which you work?                                     |  |
|                                 | How much influence do you have over how do you do your work?  |  |
|                                 | How much influence do you have over the order in which you carry out tasks?                         |  |
| Information sharing (EQ)        | How good are managers at telling staff about changes in how organisation is run?                    |  |
|                                 | How good are managers at informing employees about changes in staffing?                             |  |
|                                 | How good are managers at informing staff about changes in the way you do your job?                  |  |
|                                 | How good are managers at informing staff about financial matters?                                   |  |
| Employee voice (EQ)             | How good are managers at seeking views of employees/employee reps?                                  |  |
|                                 | How good are managers at responding to suggests from employees/worker reps?                         |  |

## **Appendix Table A1.** Focal study variables drawn from WERS2011 matched employee-employer dataset.

|                       | How good are managers at allowing employees/work reps influence final decision? |  |
|-----------------------|---|--|
| Employee wellbeing    |   |  |
| Job satisfaction (EQ) | How satisfied are you with the sense of achievement from work?                  |  |
|                       | How satisfied are you with the scope of using your own initiatives?             |  |
|                       | How satisfied are you with the amount of influence you have over job?           |  |
|                       | How satisfied are you with the training you receive?                            |  |
|                       | How satisfied are you with the opportunity to develop your skills in your job?  |  |
|                       | How satisfied are you with the work itself?                                     |  |
| Job stress (EQ)       | How much of the time has your job made you feel tense?                          |  |
|                       | How much of the time has your job made you feel depressed?                      |  |
|                       | How much of the time has your job made you feel worried?                        |  |
|                       | How much of the time has your job made you feel gloomy?                         |  |
|                       | How much of the time has your job made you feel uneasy?                         |  |
|                       | How much of the time has your job made you feel miserable?                      |  |
|                       |   |  |

Notes: EQ – Items used to measure the variable were drawn from *Employee Questionnaire*; MQ – Items used to measure the variable were drawn from *Management Questionnaire*.

| Variables                                | Items  | <b>Response categories</b>   |
|--|--|--|
| Employee-level controls                  |  |  |
| Gender                                   | Gender   | 0=male, 1=female<br>1=16-19yrs, 2=20-29yrs, 3=30-39yrs, 4=40-                              |
| Age                                      | Age  | 49yrs, 5=50-59yrs, 6=60yrs or above  |
| Work contract                            | Which of the phrases below best describes your job here?                                     | Temporary/fixed-term contract, 1=permanent 1=less than 1yr, 2=1 to less than 2 yrs, 3=2 to |
| Job tenure                               | How many years in total have you been working at this workplace?                             | less than 5 yrs, 4= 5to less than 10 yrs, 5=10yrs<br>or more                               |
| Union membership                         | Are you a member of a trade union or staff association?                                      | 0=no, 1=yes  |
| Education                                | Do you have an academic qualification?   | 0=no, 1=yes  |
| Workplace level controls                 |  |  |
| Workplace size <sup>1</sup>              | Number of employees currently on the payroll   | a specific digit   |
| Workplace age <sup>1</sup>               | Number of years this workplace has been in operation   | a specific digit   |
| Service sector                           | Industry type  | 0=manufacturing, 1=service<br>0=private sector, 1=public/non-profit sector,                |
| Public sector                            | Sector type  | 0=private sector   |
|  | Extent the workplace has been adversely affected by the                                      |  |
| Recession impact                         | recent recession.  | 1=no adverse effect to 5=a great deal  |
| Subjective firm performance <sup>2</sup> | Assess your workplace's financial performance/labour productivity/product or service quality | 1= a lot below average to 5=a lot better than<br>average                                   |

Table A2. Employee- and workplace-level control variables.

 Subjective firm performance
 productivity/product of service quality
 average

 Notes: <sup>1</sup>Log value was used in estimation.
 <sup>1</sup>Subjective firm performance was measured by mean scores of three items, which assess a workplace's financial performance, labour product/service quality.
 average