


Please cite the Published Version

Njinyah, Sam  and Asongu, Simplice A (2023) Unregistered Firms, Financial Access and Innovation. The Journal of Entrepreneurship, 32 (2). pp. 307-346. ISSN 0971-3557

DOI: <https://doi.org/10.1177/09713557231184439>

Publisher: SAGE Publications

Version: Accepted Version

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Unregistered Firms, Financial Access and Innovation

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Abstract

The purpose of this paper was to examine the relationship between a firm starting operation informally and its future innovation and whether this relation is moderated by institutional support (having access to finance from financial institutions to run their business). Data from the World Bank Enterprise Survey on 30 Eastern European and Central Asian countries were analysed using probit regression analysis. The findings show that there is a positive significant relationship between firms that start operation informally and the firm's innovation and that such an effect persists over time. The study found that this relationship is stronger if the firms can gain access to finance to expand their business activities. Finally, the results show that such a relationship is based on the type of innovation being pursued by the firm. By examining the moderation effect of access to finance on starting a business informally, the study provides an alternative explanation to policymakers on how to deal with informal firms to benefit from their contribution to growth.

Keywords

Informality/unregistered firms, innovation, institutions, eastern European and Central Asian countries.

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There is limited but growing evidence on firms' informality within the entrepreneurship literature (Williams et al., 2017; Dau & Cuervo-Cazurra, 2014; Damente et al., 2015; Porta & Shleifer, 2014; Thai & Turkina, 2014; William & Martinez, 2013). Firms' informality in this research was based on the World Bank Enterprise Survey which captures whether the firm started operation as an unregistered business. Such categorisation has been applied in existing studies (Misganaw et al., 2023; Mccann & Bahl, 2017; Siqueira et al., 2016; Siqueira & Bruton, 2010; Heredia Pérez et al., 2018; Williams et al., 2017; Williams, 2007; Omri, 2020).

Researching firms' informality is important because it relates to the agency in or through entrepreneurship. Often, entrepreneurs operating within the legal framework are perceived as those contributing to economic growth (Walter et al., 2015; Williams, 2007). However, the premise that entrepreneurs operate wholly or partially in the informal sector make entrepreneurs operating informally as changed agents (Ribeiro-Soriano & Galindo-Martín 2012; Williams et al., 2017). Moreover, in the context of entrepreneurship, researching firms' informality provides policymakers with knowledge about the current nature of their business environment (Thai & Turkina, 2014; Ribeiro-Soriano & Galindo-Martín 2012; Sun et al., 2020; Misganaw et al., 2023). With many businesses starting as unregistered in developing economies, not studying informal entrepreneurship limits understanding of the entrepreneurial process (Williams et al., 2017).

Research linking informal entrepreneurship and firm innovation has largely been based on how competition from the informal sector affects the innovation of formal firms (i.e. firms that started operating as registered firms). For example, Mendi and Costamagna (2017) show how formal firms' innovation decreases due to competitive pressure from unregistered firms. However, McCann and Bahl (2017) show how competition from informal firms makes formal firms to be more innovative due to the need to fight for market share. Perez et al. (2018) showed how competition from the informal sector would affect formal firms' innovation based on the sector in which the firm operates with negative effects on suppliers dominated industries and no change on science-oriented firms. Others authors such as Omri (2020) show that institutional quality has a positive relationship with formal entrepreneurship and a negative relationship with informal entrepreneurship.

While these studies suggest how innovative informal firms could be, limited studies have examined the direct relationship between starting a business unregistered and firm innovation. Mendi and Mudida (2018) found a negative relationship between starting a

business unregistered and the firm's innovation which lasts over time. The study used a one country analysis without exploring institutional moderators to possibly provide an alternative explanation for their results given the role of institutional support for firms' performance. However, Williams et al. (2017) show how firms that start as unregistered and operated longer as unregistered firms had significantly higher annual sales and productivity than firms starting operations as registered. The above represents a gap in the literature due to the contradictory findings in respect of the potential effect of starting a business unregistered. Given the fact that research on firms informality is still at its infancy (Dau & Cuervo-Cazurra, 2014; Damente et al., 2015; Porta & Shleifer, 2014; Thai & Turkina, 2014) and that the studies have limited generalisability (Omri, 2020), the study explored the direct effect of starting an unregistered business on firms innovation and whether this effect persists over time. Furthermore, the research draws on the institutional theory to examine how this relationship could be moderated by access to finance.

The study examines the above gap by looking for a positive relationship between starting a business unregistered and the firm's innovation. This positive relationship can be expected to be stronger if the firms benefit from institutional support (access to finance). This positive relationship is expected because researchers have suggested weak and inefficient institutions to be a major motive for firms' informality (Williams & Nadin, 2012; William & Shahid, 2016). Firms operating as unregistered can evade taxes and ongoing regulatory compliance, which allows them to increase their earnings and have more resources for innovation (Walter et al., 2015; Autio & Fu, 2014; Benjamin & Mbaye, 2012; Heredia Pérez et al., 2018). Firms' informality may also be transient. When institutional quality improve, firms may start as unregistered and later formalise their operations (Walter et al., 2015). However, it is not clear whether the effect of starting a firm as unregistered persist over time. Besides, access to finance could moderate the effect of starting a business as unregistered and the firm's innovation as implied in the institutional theory which has dominated studies on firms' informality. For example, William and Shahid (2016) demonstrate how a lower level of formalisation was associated with higher levels of institutional asymmetry. William and Nadin (2012) and Ribeiro-Soriano and Galindo-Martín (2012) show how government policies can be used to support informal entrepreneurs to formalise their activities. Dau and Cuervo-Cazurra (2014) discuss how institutional control reduces informal entrepreneurship. Therefore, if firms that start as unregistered benefit from institutional support (i.e. access to finance), the corresponding firms are likely to be more innovative.

To test the hypotheses, the research used data from the World Bank Enterprise Survey (WBES) on 30 Central and Eastern European countries and analysed them using a probit model. The WBES ask firms whether they started operation as a registered or an unregistered business. Moreover, the firms that started as unregistered were asked the years in which they became formal by registering their business. Endogeneity was not an issue as firms informality is being determined or measured in the past (Mendi & Mudida, 2018; Williams et al., 2017). To examine whether the relationship between starting a business unregistered and firm innovation lasts over time, the study divided the firms into sub-samples based on the number of years that the firms have been in operation (greater than 5, 10, 15 and 20 years). This was for firms that indicated they started as unregistered before formalising their operations. The rest of the paper is structured as follows: Section 2 discusses the review of relevant literature to develop hypotheses on the interaction effect of ‘access to loans from financial institutions and starting a business as unregistered’ on a firm’s future innovation. Section 3 presents the data and how variables have been measured. Section 4 covers the analytical framework and results from the data analysis. Section 5 concludes with the contribution of the study, limitations and directions for future research.

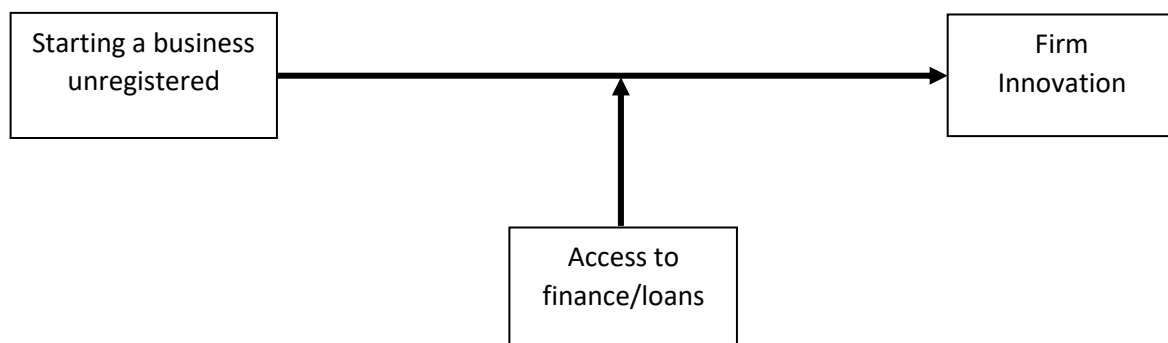
Literature review and hypotheses development

Institutional theory

Informality is institutionalised in the sense that the decision to operate in the formal or informal sector is influenced by the institutional context in which the firm operates (Autio & Fu, 2014; William and Shahid, 2016; Sun et al. 2020; Williams et al., 2017; Omri, 2020). The effectiveness of institutions will promote the rule of law, access to finance, fairer tax system, increase the ease of doing business, which may encourage firms to take risks and pursue innovative activities (Thai & Turkina, 2014; Peng et al., 2008; Mendi & Costamagna, 2017; Heredia Pérez et al., 2018). This makes sense to use institutional variables (financial loan) to examine its interaction effect with firms starting operations unregistered on their future innovation. The focus of the study on access to finance is based on the fact that one of the biggest obstacles facing small and medium-sized enterprises in accessing finance for their growth (Tchamyoun & Asongu, 2017; Tchamyoun, 2019). North (1990) defines institutions as formal and informal human devised constraints that influence human interaction. When formal institutions become ineffective and inefficient, it creates a void filled by economic activities that are not aligned with regulations but are considered acceptable in the

confinement of informal institutions (William and Shahid, 2016; William and Martinez, 2013). Formal institutions have different dimensions namely economic, financial, political, and socio-cultural (Zoogah et al., 2015; Zoogah, 2018). The study examines the financial dimension of institutions because they provide incentives such as loans to help firms facilitate their transactions and improve their performance (Peng et al., 2008). For innovative firms, access to loans may enable them to obtain more valuable resources, invest in research and development (R&D), and improve their innovation. The cost-effectiveness of starting a business unregistered enables the firms to use such benefits to overcome their liabilities and drive innovation. By benefiting from institutional support, firms that start unregistered may become more innovation as shown below.

Figure 1: Conceptual framework



Firms' informality has been broadly defined based on the size of the business; registration with the government; maintenance of honest and complete accounts (Benjamin & Mbaye, 2012; Benjamin & Mbaye, 2014). Autio and Fu (2014) define informal firms as those selling products and services but have not yet applied for business registration or filed any incorporation documents with government authorities. This definition which is the one adopted in this research has been substantially used in the extant literature (see Mccann & Bahl, 2017; Siqueira et al., 2016; Siqueira and Bruton, 2010; Heredia Pérez et al., 2018; Misganaw et al., 2023). Moreover, it has been used by the World Bank Enterprise Survey (WBES) to define informality based on whether the firm stated operations as registered or unregistered.

Existing literature has suggested contradictory evidence as to the factors influencing firms' informality. According to the extant studies (e.g., Autio & Fu, 2014; Benjamin & Mbaye, 2012; Heredia Pérez et al., 2018; Thai & Turkina, 2014; Porta & Shleifer, 2014), inefficient formal institutions or poor institutional quality may make formality undesirable for firms.

However, William et al. (2016) demonstrated that it is the characteristics of the entrepreneur and the enterprise that influence informality and not the institutions. This is consistent with the role of gender on firms informality as discussed by William and Martinez (2013). This supports the contribution of Siqueira et al. (2016) who argued that industry conditions and the need to exploit a business proposition might influence informality and therefore contribute to the institutional theory by examining how factors outside formal institutions could influence informality. Nevertheless, the study cannot ignore the effect of institutions on firm formality when the research considers the contribution of Dau and Cuervo-Cazurra (2014) where institutional control reduces informality, as it does to increase formality. Poor institutional quality may hinder firms from achieving the expected benefit to formalising (Autio & Fu, 2014; Benjamin & Mbaye, 2012). Also, Thai and Turkina (2014) contributed to the existing literature on formality by developing a framework showing how governance quality (ease of doing business), resource abilities, economic opportunities, performance, and social culture (collectivism and human orientation) influence formal and informal entrepreneurship differently. When such benefits are unclear, the associated cost of formality is high, and poor institutions restrict the availability of information required to formalise business operations, and hence, many firms may decide to start business unregistered (Demenet et al., 2015).

The Oslo Manual (OECD, 2005) has defined innovation based on the introduction of new or improved goods and services or processes, which could be either radical or incremental. Many studies in business management and entrepreneurship literature have used this definition to measure innovation (e.g., Mendi & Costamagna, 2017; Mccann & Bahl, 2017). However, existing studies have expanded this categorisation to include organisational and marketing innovation. Research on firm innovation is well established in existing literature with different conceptualisations. For example, Ramadani et al. (2019) have developed and tested hypotheses examining the positive effect of different determinants of innovation on product innovation and that product innovation positively influence firm performance. The innovation determinants examined range from skilled workers, use of technology, and networking, patent and marketing innovation and suggest these factors enable firms to gain a competitive advantage to innovate (Ramadani et al., 2019). The focus is of the study, however, on a specific type of determinant (starting a business unregistered) which is a typical characteristic of developing economies (Benjamin & Mbaye, 2012; Mendi & Mudida, 2018; McCulloch et al., 2010).

Formal firms that started operation as unregistered businesses are found to perform less than those starting operations as registered firms (Mendi & Mudida, 2018; Assefa et al., 2022). The negative effect of starting a business unregistered on the firm's outcome is based on the low start-up capital and productivity that characterises the informal sector (Porta & Sheifer, 2014; Misganaw et al., 2023). Mendi and Mudida (2018) argued that the negative relationship was because starting a business unregistered and the firm's innovation was based on the fact that such firms are not aware of distribution channels different from those they currently use, unregistered firms have inefficient organisational forms not suitable for innovation and the location of unregistered firms does not provide access to formal costumers. In addition, Assefa et al. (2022) highlight lack of R&D investment as a reason for the negative effect of informality and firm innovation. The small sample size, one country and one sector analysis used in Mendi and Mudida (2018) render the sample unrepresentative and the results could have significant differences with much larger samples and multiple country analysis, which is what has been achieved in this research.

However, with many entrepreneurs starting a business within the informal sector (Williams & Nadin, 2012), operating unregistered may be out of choice and may subsequently outperform firms that started operation as registered (Williams et al., 2017). The positive effect of starting a business unregistered on the firm's innovation may be explained by some factors. The first is the competition between formal and informal firms for market share (Distinguin et al., 2016; Mendi & Costamagna, 2017; Heredia Pérez et al., 2018). The fight for market share reflects the romantic view of Porta and Sheifer (2014) which considers both formal and informal firms to be similar in the ability to be innovative and their innovation contributes to economic development (ILO, 2011; Benjamin & Mbaye, 2014; Fu et al., 2018; Mendi & Costamagna, 2017). Through competition for market shares, these firms become more innovative (Mccann & Bahl, 2017; Heredia Pérez et al., 2018).

The second factor for the positive effect of starting a business unregistered on the firm's innovation may be linked to the cost savings associated with evading government regulations such as tax and regulatory compliance (Williams et al., 2017; Benjamin & Mbaye, 2012). Institutional compliance may present a constraint to firms' innovation as formal firms will suffer from cost disadvantage compared to registered firms (Porta & Sheifer, 2014). Informality is a general characteristic of developing economies (McCulloch et al., 2010) and for such firms, reputation matters less and through corruption, unregistered firms can gain unfair advantages to resources to make them more innovative (Lavallée & Roubaud, 2019).

Finally, the constraint gazelle phenomenon (Grimm et al., 2012) could influence the positive effect of starting a business unregistered and the firm's innovation. Unlike formal entrepreneurs who contribute to economic growth, informal entrepreneurs also contribute to growing their innovation (Ribeiro-Soriano & Galindo-Martín 2012). Their abilities to innovate suggest they have the skills and knowledge to be successful just as registered firms. Informality is transient (Walter et al., 2015). However, it is not certain as to whether registering a business will eliminate the effect of the firms status on its outcome compared to when it was operating unregistered (Porta & Sheifer, 2014). The study therefore expects that this positive effect of formal firms that start as unregistered businesses will persist over time. This leads to the following hypothesis.

H1: There is a positive relationship between formal firms that starting as unregistered businesses and the firm's innovation and that this relationship persists over time.

Moderation effect of access to finance

Weak institutions have been suggested to be a major factor for why firms operating within the informal sector will perform less than formal firms (William & Shehid, 2016). The role of the financial institutions in firm formality is pivotal to their innovation and performance (Heredia Pérez et al., 2018; Mccann & Bahl, 2017). A key constraint facing firms that start operations unregistered is access to finance (Distinguin et al., 2016). Lack of access to finance hinders the firm's ability to function efficiently especially for small businesses (Njinyah, 2018; Bottazzi et al., 2014). Access to finance is used here to mean loans from financial institutions. There is overwhelming support in the existing literature about the significance of access to finance as a positive determinant of firm innovation and performance (OECD, 2006). Gaining access to finance will enable firms to introduce innovations such as new products and processes and the development of different sales channels. It enables the firms to invest and attract the brightest talents and train existing staff, which helps, drive innovation within the firm. Access to finance also enables firms to purchase raw materials and equipment, integration of business activities, and developing a structure that improves their performance. Empirical evidence on the positive effect of access to finance on firm innovation can be found in Ayyagari et al. (2011), Fowowe (2017) and Bottazzi (2014).

One of the motives for starting unregistered is that it is cost-effectiveness (Autio & Fu, 2014). This suggests unregistered firms can use these extra savings from evading regulatory compliance to improve their innovation by allocating resources efficiently to overcome their liabilities (Williams et al., 2017). However, with more access to finance, the benefit of starting a business unregistered on innovation will be stronger than when access to finance is less because the firms will be able to invest in its operations. Entrepreneurship contributes to economic growth and the contribution of informal entrepreneurship cannot be ignored (Walter et al., 2015). George et al. (2012) call for policy intervention for inclusive innovation (supporting entrepreneurs excluded from development mainstreams). Through policy support, the benefit of informal entrepreneurship to economic development through innovation can be stimulated (Ribeiro-Soriano & Galindo-Martín 2012; William & Nadin, 2012). The innovative ability of unregistered firms is based on the fact that owners or managers of these firms can be categorised under constraint gazelle which means they have the attributes of top performers but may be limited due to some constraints (Grimm et al., 2012). With more finance, these firms can improve their internal capabilities, reduce inefficiencies to exploit missed opportunities and strengthen their supply chain (Williams et al., 2017). The above suggests that with more financial assistance, firms starting unregistered will be able to overcome their internal and external liabilities and will be more innovative. The underlying engenders the following hypothesis.

H2: The positive relationship between formal firms that started operations as unregistered businesses and the firm's innovation will be stronger for firms with access to finance and that this relationship persists over time.

Research Method

Data and Sample

The data for this research is obtained from the World Bank Enterprise Survey (WBES) of 30 countries from Eastern Europe and Central Asian countries (<https://www.enterprisesurveys.org>) collected over a period from 2008 – 2013. Table 1 below presents the list of countries and the total number of firms involved in the survey. However, because the focus of the study is on firms which did answer “Yes” to starting their business unregistered, the final sample is lower than the 27,551 shown in Table 2. Moreover, firms were asked in what year did the establishment began operations. The difference between the

year the firm started operations and when it formally registered represents the length of time taken to move from informality to formality. However, the study is unable to present this information for all firms due to the large sample size. But to summarise the statistics, 1.91% of the firms in the sample registered their firms for at least one year before starting operations, 93.06% starting operations and registered at the same time, 2.76% started operation and formalised within 10 years, 0.63% started operations and formalised within 10 -20 years and 1.65% started operation and formalised after 20 years.

The final sample for each model can be seen from the number of observations in each regression. With the difficulties involved in collecting quantitative data of a valuable size to produce reliable results, the WBES which is now a reference point for many quantitative studies has bridged that huddle. The WBES is used to collect data from the micro, small, medium, and large firms from different sectors of the economy. Because such data is used to gauge the economic health of every economy, it has helped to provide data for variables ranging from institutions, firms formality, firms innovation, firm characteristics, firm performance, and crimes among others, and therefore provide reliable data to examine the argument. Data from the WBES is now increasingly being used in research on institutions, innovation, and firm performance (e.g., Ramadani et al., 2019; Mendi & Costamagna, 2017; Mccann & Bahl, 2017; Heredia Pérez et al., 2018; Williams et al., 2017).

“Insert Table 1 Here”

Measurement of Variables

Dependent variables

Innovation is measured using the four main categories namely product, process, organisation and market innovations to capture every aspect of a firm's innovation (Ramadani et al., 2019; Mendi & Mudida, 2018). For all four measures of innovation, firms had to respond to questions such as whether they have introduced new products, new processes, new supply methods, and new marketing methods over the last three years with “1” = Yes and “0” = No. Marketing innovation may be related to changes in the packaging of goods and changes in sales methods such as internet sales and organisational innovation may include changes in the firm’s structure and business activities (Mendi & Mudida, 2018).

Independent and moderating variables

The main independent variable is informality which was a dummy variable on whether the firm began operations unregistered (Misganaw et al., 2023; Assefa et al., 2022) with “1” = Yes and “0” No. For the moderating variable, the study uses access to finance from financial institutions. Managers had to answer whether they have received a loan from a financial institution with “1” = Yes and “0” = No.

Control variables

To consider alternative explanations of the research, the study has taken on board other variables that could influence firm innovation and therefore added them as control variables in the analysis. The study controls for firm size and manager’s level of education (Siqueira & Bruton, 2010; Williams et al., 2017) as large firms may have more resources to introduce innovation than small firms. Managers with a high level of education have the cognitive ability to scan the environment for opportunities, analyse complex information, and develop strategies to capitalise on such opportunities to drive innovation. The study controls for managers' experience (McCann & Bahl, 2017; Williams et al., 2017) as firms can gain from transferable skills. Managers with experience within the industry can also leverage their network to build capabilities and success strategies from their previous employer could be implemented in their current jobs to drive innovation. The study controls for whether the firm is part of a large firm (Mendi & Costamagna, 2017). Large firms have more human capital than small firms, they can borrow more easily and they have a well-established network that they can often leverage from and benefit from better decision making process than small firms which makes them more innovative. The study also controls for the gender of the manager, the legal status of the firm, power outages, and the use of email to communicate with customers, the firm paying for security, purchase of fixed assets (McCann & Bahl, 2017), and having a savings account. Table 2 below provides a complete description of all variables and their measurements.

“Insert Table 2 Here”

Analysis and results

Due to the binary nature of the dependent variables, the study controls uses the probit model to examine the following; 1) the effect of starting an unregistered business on the firm's future innovation and 2) whether such a relationship could be moderated (strengthened) if the firm has received support from the government. The analysis involved a series of hierarchical

regressions to show the contributions of additional variables to the model (William & Shahid, 2016) and therefore help provide alternative explanations. The first stage was to run the control variables against the dependent variables as shown in Tables 4 and 5 Models 1 and 5 (equation 1). The second stage was to add the moderating variable to the control variables to examine their direct effect on firm innovation (equation 2). The third stage involved adding the independent variable (starting unregistered) to the controls (equation 3) and in the last stage (equation 4), the study combines the independent variables, moderating variables, and the interaction effects with the control to capture the significance of the moderating variables strengthening the effect of unregistered on firm innovation.

$$INNO_{it} = \alpha + \beta_1 FS_{it} + \beta_2 ME_{it} + \beta_3 FWS_{it} + \beta_4 FM_{it} + \beta_5 PLF_{it} + \beta_6 SP_{it} + \beta_7 ME_{it} + \beta_8 PO_{it} + \beta_9 EMU_{it} + \beta_{10} PS_{it} + \beta_{11} PFA_{it} + \beta_{12} SA_{it} + \beta_{13} ID_{it} + \mu_{it} \dots\dots\dots (1)$$

$$INNO_{it} = \alpha + \beta_1 FS_{it} + \beta_1 FS_{it} + \beta_2 ME_{it} + \beta_3 FWS_{it} + \beta_4 FM_{it} + \beta_5 PLF_{it} + \beta_6 SP_{it} + \beta_7 ME_{it} + \beta_8 PO_{it} + \beta_9 EMU_{it} + \beta_{10} PS_{it} + \beta_{11} PFA_{it} + \beta_{12} SA_{it} + \beta_{13} ID_{it} ++ \beta_{14} AF_{it} + \mu_{it} \dots\dots\dots (2)$$

$$INNO_{it} = \alpha + \beta_1 FS_{it} + \beta_1 FS_{it} + \beta_2 ME_{it} + \beta_3 FWS_{it} + \beta_4 FM_{it} + \beta_5 PLF_{it} + \beta_6 SP_{it} + \beta_7 ME_{it} + \beta_8 PO_{it} + \beta_9 EMU_{it} + \beta_{10} PS_{it} + \beta_{11} PFA_{it} + \beta_{12} SA_{it} + \beta_{13} ID_{it} ++ \beta_{14} SU_{it} + \mu_{it} \dots\dots\dots (3)$$

$$INNO_{it} = \alpha + \beta_1 FS_{it} + \beta_1 FS_{it} + \beta_2 ME_{it} + \beta_3 FWS_{it} + \beta_4 FM_{it} + \beta_5 PLF_{it} + \beta_6 SP_{it} + \beta_7 ME_{it} + \beta_8 PO_{it} + \beta_9 EMU_{it} + \beta_{10} PS_{it} + \beta_{11} PFA_{it} + \beta_{12} SA_{it} + \beta_{13} ID_{it} ++ \beta_{14} AF * SU_{it} + \mu_{it} \dots\dots\dots (4)$$

Where INNO is innovation (product, process, organisational and market innovation); AF is access to finance; SU is starting a business unregistered; FS is firm size; ME is managers level of education; FWS is firm has a website; FM is female manager; PLF is whether the firm is part of a large firm; SP is sole proprietorship; ME is managerial experience; PO is power outage; EM is email usage; PS is pay for security; PFA is purchased fixed assets; SA is savings account; ID is the industry in which the firm operates, it is country and time.

The study has shown how the common method bias (CMB) is not an issue of concern in the model. The study has computed the variance inflation test (VIF) to examine whether the model is stable. The mean value of VIF for each model as shown in Tables 4, 5, and 6 and 7 are less than 5 and within the acceptable cut off of 5 and 10 (Kutner et al., 2004). This means the model is stable and the independent variables are not strongly correlated. To further examine this, the study computes the correlation statistics as shown in Table 3 and there was

no correlation greater than 5 (Tabachnick & Fidell, 2001). As adopted by Mccann and Bahl (2017), the model involves a moderating variable and respondents cannot reconceptualise their responses based on the model.

Also, the variables used in the model are not based on perceptual cognition, but the action taken by the firms (e.g., whether they have introduced innovation or not), and this minimizes CMB (Mccann & Bahl, 2017). Moreover, in responding to Richardson et al. (2009) who argue that because no amount of ex-post analysis can compensate for poor design, the focus should be on developing a research design that can produce reliable results, the research now presents how the WBES data collection can minimise CMB. The WBES guarantees participants confidentiality and anonymity and therefore suggest respondents may be inclined to give their honest responses and this minimises CMB issues. Moreover, with more than 50 questions to answer with different scales, respondents cannot recall previous responses, and their cognitive ability to establish relationships between responses is greatly reduced (Baker et al., 2016; Podsakoff et al., 2003). On the above bases, it is suggested that CMB was not a threat to the model. Moreover, potential endogeneity has been reduced and is not a concern because the variable of informality was measured or determined at a specific point in the past and the inclusion of other control variables in the model helps resolve alternative effects (Mendi & Mudida, 2018; Williams et al., 2017).

“Insert Table 3 Here”

Table 4, Model 1 shows the significant effect of the control variables on firm innovation. The study found that firms with managers having a doctorate degree ($\beta = 0.455$, $SE = 0.145$, $P = 0.002$), firms with a website ($\beta = 0.434$, $SE = 0.146$, $P = 0.003$), purchase of fixed assets ($\beta = 0.525$, $SE = 0.101$, $P = 0.000$) and paying for security ($\beta = 0.548$, $SE = 0.120$, $P = 0.000$) all had a significant positive effect on product and process innovation (see Models 1 and 5 of Table 4). This means that a firm's product and process innovation increase as the manager's level of education increases, and for a unit increase in doctorate, product innovation increases by 45% while process innovation increases by 51%. Also, a unit increase in the purchase of fixed assets increases product innovation by 52% and process innovation by 45%. Moreover, a unit increase in the payment for security increases product innovation by 55% and process innovation by 45%.

“Insert Table 4 and 5 Here”

The second stage of the analysis was the addition of the moderating variable to the controls. Models 2 and 6 of Table 4 shows that having a loan from a financial institutions has a significant effect on a firms product ($\beta = 0.340$, $SE = 0.106$, $P = 0.001$) and process innovation($\beta = 0.403$, $SE = 0.112$, $P = 0.000$). Therefore, a unit increase in financial loan to a firm will increase product innovation by 34% and process innovation by 40%. In the next stage of the analysis the main independent variable is added to the controls and Table 4 suggests that the effect of starting an unregistered business is positive and significant for the firms future process ($\beta = 0.403$, $SE = 0.239$, $P = 0.092$) and product innovation ($\beta = 0.503$, $SE = 0.239$, $P = 0.036$) as shown in Model 3 and 7. Consequently, a unit increase in starting unregistered increases future process innovation by 40% and product innovation by 50%. However, the interaction effect of financial loan and starting unregistered on product ($\beta = 0.367$, $SE = 0.482$, $P = 0.447$) and process innovation ($\beta = 0.321$, $SE = 0.491$, $P = 0.513$) though positive was not significant as shown in Model 4 and 8 in Table 4.

Table 5 presents the results on the effect of starting unregistered on the firms' future organisation and marketing innovation. Model 1 shows the significant effect of the control variables on the firm organisation and marketing innovation. The study found a significant positive effect for large firms, managers with a doctorate, firms with websites, an establishment that is part of a large firm, firms that pay for security and purchase fixed assets on the firm's future organisation and marketing innovation but negative for savings accounts. The second stage of the analysis was the addition of the moderating variable to the controls. Models 2 and 6 in Table 5 show that a loan from a financial institutions has a significant effect on a firm's organisation ($\beta = 0.410$, $SE = 0.102$, $P = 0.000$) and market innovation ($\beta = 0.287$, $SE = 0.099$, $P = 0.004$). A unit increase in financial loan to a firm will increase organisational innovation by 41% and process market innovation by 29%. In the next stage of the analysis, the main independent variable is added to the controls and Table 5 suggests that the effect of starting an unregistered business is positive but not significant for the firms organisation ($\beta = 0.387$, $SE = 0.246$, $P = 0.117$) and market innovation ($\beta = 0.372$, $SE = 0.231$, $P = 0.109$) as apparent in Table 5, Models 3 and 7. However, the interaction effect of financial loan and starting unregistered on organisation ($\beta = 1.417$, $SE = 0.589$, $P = 0.016$) and market innovation ($\beta = 1.056$, $SE = 0.502$, $P = 0.036$) was positive and significant as shown in Models 4 and 8 in Table 5. Therefore, a unit increase in the interaction term will increase future organisational innovation by 141% and marketing innovation by 105%.

The above results show that there is a positive relationship between starting an unregistered business and the firm's current innovation. The study draws from Mendi and Midida (2018) to understand whether these differences persist over time by analysing the same model but excluding firms based on their age. The research computed the firm's age by taking the difference between the years in which the survey was administered from the year the firm started operation. On like Mendi and Midida (2018) who excluded firms from less than 5 and 10 years of age, the data provides us with the opportunity to increase this to firms less than 15 and 20 years of age. The motive of this is that the study expects the effect of starting an unregistered business on the firm's innovation to decrease as the research leaves out younger firms and examine the results of firms that have been in existence much longer to understand whether this positive relationship persists over time.

“Insert Table 6 and 7 Here”

Table 6 presents the results of the direct relationship between starting an unregistered business and the firm's innovation-based while excluding younger firms up to 20 years of age. Models 1 and 2 in Table 6 show results for firms that are less than 5 and 10 years with positive but insignificant results. However, it is apparent from Models 3 and 4 that the effect of starting unregistered on product innovation is stronger for older firms (firms within 15 and 20 years old) compared to results in Model 3 of Table 4. Models 5, 6, 7, and 8 of Table 6 reveal that this positive relationship is stronger and persists over time as compared to the results of Model 7 in Table 4. Nevertheless, results of Model 9 – 16 in Table 6 reveal that the effect of starting unregistered is not significant for organisational and market innovation over time when compared to results in Table 5 of Models 3 and 7.

Finally, when the study considers the moderation effect using the exclusion criteria as shown in Models 1 – 4 of Table 7, the moderation effect on product innovation was not stronger compared to Model 4 in Table 4 and was not significant. Though the moderation effect was positive and stronger for process innovation over time (Table 7, Models 5 – 8) compared to Model 8 of Table 4, it was however not significant. Nevertheless, the study observes in Models 9 and 10 of Table 7 that moderation was significant and stronger for organisation innovation with younger firms than for older firms and suggest this effect does not persist over time. This was also true for marketing innovation as shown in Table 7, Model 13. The study, therefore concludes that the persistence of the direct positive relationship highlighted in Tables 4 and 5 overtime is stronger for product and process innovation than for

organisational and market innovation. This persistent effect may be because unregistered firms are more likely to engage in product and process innovation than engage in organisational and market innovation. This is because new products and processes could just be an imitation from another firm's product that is already in the market but new to the firm, unlike organisational and market innovation that may require plenty of resources.

Discussion and conclusion

The aim of this research is therefore to examine this relationship and to determine whether the effect of starting operations as an unregistered business may persist over time and whether this relationship could be moderated by providing unregistered firms with access to finance. Using WBES data from 30 Eastern Europe and Central Asian countries (see table 1), the analysis supports the hypothesised relationship for a positive relationship between starting a business as unregistered and the firm innovation and that such a relationship persists over time. Moreover, the study shows that by benefiting from access to finance, unregistered firms could become more innovative. These significant results, therefore, contribute to the understanding of informal entrepreneurship and the role of institutions in several ways.

Theoretical contributions

The study contributes to the literature on firm informality and innovation by showing that the relationship between starting an unregistered business and the firm's current innovation is positive and that this positive relationship persists over time based on the type of innovation and the age of the firm. This direct positive relationship persisted for product and process innovation for older firms than for young firms. However, it was not positive for organisational and market innovation. One possible explanation for this may be that product innovation may not necessarily be a new product created by the firm but also an imitation of a product already in the market but which may be new to the firm. It is therefore easy to imitate or copy an existing product and process that to create a new one entirely. Apart from cost-effectiveness that influences the innovation of informal businesses, in developing economies, starting an unregistered business does not prevent the firm from being socially acceptable and the need to satisfy its customers will make them more innovative. Unethical practices and reputation matter less for these firms (Thai & Turkina, 2014; McCulloch et al., 2010) and the greasing of the wheel of corruption may make them more innovative (Lavallée & Roubaud, 2019).

The above result contradicts one of the only studies (Mendi & Midida, 2018) on the relationship between starting an unregistered business and firm innovation in Kenya. This negative relationship was based on the fact that an unregistered firm is inefficient and cannot be innovative (McCann & Bahl, 2017) and that its location does not provide it with access to formal customers and that they have structures that do not enable them to be innovative. They suggested that this relationship is negative because of unregistered firms (Mendi & Midida, 2018). But the research rules out this negative relationship because unregistered firms are associated with unethical practices and reputations matter less for these firms (Thai & Turkina, 2014; McCulloch et al., 2010). This, therefore, enables them to copy or imitate existing innovation and their ability to be corrupt may help them innovate especially when the study considers the greasing of the wheel effect of corruption (Lavallée & Roubaud, 2019). Moreover, unregistered firms are also involved in competition with formal and other informal firms for market share and such competition improves innovation (McKenzie & Sakho, 2010).

The research contributes to studies (e.g., Dau & Cuervo-Cazurra, 2014) which have demonstrated how institutional control reduces informal entrepreneurship more than the rate at which it increases formal entrepreneurship and that economic liberalisation increases both formal (number of businesses starting as registered) and informal (number of businesses starting as unregistered) entrepreneurship. The study complement this study Dau and Cuervo-Cazurra(2014) by showing that access to finance positively moderates the relationship between starting an unregistered business and the firm's innovation. This moderation was relevant because Mccann and Bahl (2017) suggested that the direct relationship between firms' formality and innovation could be influenced by other variables. However, the moderation effect was significant for organisational and market innovation and not for product and process innovation. A possible explanation for this may be that organisational and market innovation may be expensive to achieve and firms may need more resources unlike for product innovation where imitation is less expensive and easy. The study therefore, shows that institutional support could be a mechanism through which unregistered firms could become more innovative. This supports the position of some authors on the need of institutional support to tackle hidden entrepreneurial culture to improve growth through

innovation, namely: Williams and Nadin (2012), Walter et al. (2015), Ribeiro-Soriano and Galindo-Martín (2012), William and Shahid (2016) and Dau and Cuervo-Cazurra (2014).

Policy and managerial implications

The contribution of the research presents important policy and managerial implications. For policymakers, the findings provide them with an understanding of the contribution of informal businesses to economic growth through innovation. This is particularly relevant when the study considers the contribution of George et al. (2012) in which, they showed that inclusiveness is necessary for the development and the government should support businesses operating within the informal sector. Policy interventions to support informal businesses are therefore needed. Thai and Turkina (2014) suggested promoting networking to encourage social capital for informal entrepreneurs to improve their innovation and performance while developing appropriate reforms to enable them transit to formality. While the immediate benefit of formality does not outweigh the cost of formality, the long-run effect of formalisation could improve efficiency as the firm may be able to network with different stakeholders and obtain investment for innovation. Therefore, the benefit of formalisation should be considerable (Williams et al., 2017). Institutional quality should improve with the reduction in cost and procedures of registration (Williams & Nadin, 2012; Williams & Shahid, 2016). These findings support the views of George et al. (2012) on inclusive innovation whereby the government needs to support firms that are often excluded from mainstream economic investment. Thai and Turkina (2014) suggested that to increase entrepreneurship, policymakers may promote networking to encourage social capital for informal entrepreneurs to improve their performance while developing appropriate reforms to enable them transit to formality.

From a managerial perspective, the contribution creates a better understanding of informality and the choice of whether to stay informal or to transit to formality (Thai & Turkina, 2014). This is important especially from the fact that inefficient institutions make the transition to formality undesirable (Autio & Fu, 2014; Benjamin & Mbaye, 2012; Heredia Pérez et al., 2018). This undesirability corroborates with the positive effect of formal firms on innovation due to the competitive strategies of innovating to overcome the threat of informal firms (Heredia Pérez et al., 2018; Mccann & Bahl, 2017). It is however relevant for large but not for small firms because the cost of formalisation is not proportionate to the benefit they will

derive (McCulloch et al., 2010; McKenzie & Sakho, 2010). Moreover, the positive relationships oppose the view of Mendi and Midida (2018) that informality constraints the innovative behaviour of the firm. Therefore, with a better strategy, informal firms may leverage their advantages to be more innovative.

Conclusion

The contribution derived from the analysis however provides avenues for future research. First, while focusing on firm-level data enables us to analyse individual-level data to inform decision making at the firm's level, future research can focus on country-level data especially when the study considers the argument of whether informality increases or decreases entrepreneurship through its influence on firm innovation. Second, though the 30 countries from Eastern Europe and Central Asia provide a reasonable sample, studies about informality and innovation using data from developed economies where informality is low may help provide different perspectives to the understanding about this relationship. Finally, research exploring the relationship between starting an unregistered business and the firm's innovation is still limited and sparse. It follows that the research can serve as a reference point for more exciting studies that incorporate different mediators and moderators.

Declaration of conflicting interests: The author(s) declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

Funding: The author(s) received no financial support for the research, authorship, and/or publication of this article.

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Table 1. List of countries

Countries	Number of Firms	Countries	Number of firms
Albania	535	Kyrgyz Republic	505
Belarus	633	Mongolia	722
Georgia	733	Estonia	546

Tajikistan	719	Kosovo	472
Turkey	2,496	Czech Republic	504
Ukraine	1,853	Hungary	601
Informality			
Uzbekistan	756	Latvia	607
Russia	5,224	Lithuania	546
Poland	997	Slovak Republic	543
Romania	1,081	Slovenia	546
Serbia	748	Bulgaria	581
Kazakhstan	1,144	Croatia	519
Moldova	723	Montenegro	266
Bosnia	721	Fyr Macedonia	726
Azerbaijan	770	Armenia	734
Total 27,551			

Table 2. Variable Description

Unregistered firms	The establishment started business operations unregistered with “1” = Yes and “0” = No, it did not.	WBES
Firm innovation		
Product innovation	New products/services introduced with “1” = Yes and “0” = No, it did not.	WBES
Process innovation	New production/supply methods introduced with “1” = Yes and “0” = No, it did not.	WBES
Organisational innovation	New organisational/management practices or structures with “1” = Yes and “0” = No, it did not.	WBES
Marketing innovation	New marketing methods introduced with “1” = Yes and “0” = No, it did not.	WBES
Institutional support		
Access to finance	Line of credit or a loan from a financial institution with “1” = Yes and “0” = No, it did not.	WBES
Control variables		
Size of the firm	A categorical variable with “1” = small, “2” = medium and “3” = large.	WBES
Managers level of education	What is the highest level of formal education the top manager has complete with “1” = degree, “2” = masters and “3” = doctorate	WBES
Website	Does the firms have a website with “1” = Yes and “0” = No, it did not.	WBES
Gender of manager	Whether the top manager is a female with “1” = Yes and “0” = No, it is not.	WBES
Part of an establishment	Whether the firm is part of a larger firm with “1” = Yes and “0” = No, it is not.	WBES
Legal status	Whether the firm is a sole proprietor with “1” = Yes and “0” = No, it is not.	WBES
Years of managerial experience	A continuous variable on the number of years of experience the manager has in the sector (Log)	WBES
Power Outages	Whether the firm has experienced power outages over last fiscal year with “1” = Yes and “0” = No, it did not.	WBES
E-mail	Whether the firm use e-mail to communicate with clients or suppliers with “1” = Yes and “0” = No, it did not.	WBES
Pay for security	Whether the firm pays for security in last fiscal year with “1” = Yes and “0” = No, it did not.	WBES
Purchased of fixed assets	Whether a firm purchase of fixed assets in last fiscal year with “1” = Yes and “0” = No, it did not.	WBES
Savings account	Whether the firm have a checking or savings account with “1” = Yes and “0” = No, it did not.	WBES

Table 3. Descriptive and correlation statistics

	1	2	3	4	5	6	7	8	9	10
Unregistered (1)	1									
Product Innovation (2)	0.035	1								
Process Innovation (3)	0.048*	0.481***	1							
Organisational Innovation (4)	0.027	0.364***	0.5153	1						
Marketing Innovation (5)	0.032	0.377***	0.471***	0.547***	1					
Access to finance (6)	-0.039	0.152***	0.160***	0.180***	0.155***	1				
Firm size (7)	-0.062**	0.104***	0.073**	0.146***	0.145***	0.134***	1			
Managers education (8)	-0.055*	0.155***	0.135***	0.215***	0.149***	0.077**	0.260***	1		
firm has website (9)	-0.004	0.144***	0.121***	0.153***	0.138***	0.156***	0.303***	0.270***	1	
Managers gender (10)	0.048	0.036	-0.042	0.004	0.038	-0.012	-0.064**	0.013	-0.027	1
Firm is part of a large firm (11)	-0.024	0.070**	0.065**	0.162***	0.160***	0.074**	0.209***	0.132***	0.118***	-0.008
Legal status of the firm (12)	0.068**	-0.050*	-0.022	-0.057**	-0.056*	-0.081***	-0.346***	-0.203***	-0.327***	0.096***
Managerial experience (13)	0.018	0.043	-0.026	0.028	-0.001	-0.009	0.111***	-0.019	0.060**	-0.105***
Power outages (14)	-0.03	0.057**	0.055*	0.099***	0.097***	0.096***	0.069**	0.078***	0.028	0.072**
Firm uses email (15)	0.002	0.064**	0.022	0.056**	0.049	0.065**	0.169***	0.155***	0.303***	0.02
Pays for security (16)	-0.068**	0.185***	0.145***	0.147***	0.134***	0.160***	0.229***	0.142***	0.161***	-0.019
Purchased fixed assets (17)	0.008	0.203***	0.164***	0.188***	0.202***	0.244***	0.095***	0.075**	0.141***	-0.02
Has savings account (18)	-0.027	0.03	-0.03	0.021	0.037	0.169***	0.198***	0.127***	0.184***	-0.039
N	27232	15797	15796	15795	15778	27158	27551	1299	27428	27430
Mean	0.031213	0.241881	0.197455	0.212409	0.230511	0.405553	1.669703	2.588915	0.582835	0.192636
SD	0.173897	0.428236	0.398091	0.409026	0.421173	0.491008	0.795594	0.699152	0.4931	0.394377
Min	0	0	0	0	0	0	0	2	0	0
Max	1	1	1	1	1	1	3	4	1	1

..... table 3 continues

	11	12	13	14	15	16	17	18
Firm is part of a large firm (11)	1							
Legal status of the firm (12)	-0.105***	1						
Managerial experience (13)	0.02	-0.046	1					
Power outages (14)	0.145***	0.008	0	1				
Firm uses email (15)	0.053**	-0.196***	0.023	0.101***	1			
Pays for security (16)	0.176***	-0.191***	0.001	0.168***	0.139***	1		
Purchased fixed assets (17)	0.097***	0.012	0.026	0.101***	0.073**	0.158***	1	
Has savings account (18)	0.065**	-0.195***	0.079***	0.081***	0.275***	0.233***	0.064**	1
N	27551	27551	26740	27231	27478	27390	27300	27321
Mean	0.096512	0.111466	2.581876	0.393963	0.820984	0.620153	0.479707	0.905494
SD	0.295297	0.314714	0.749612	0.488636	0.383373	0.485357	0.499597	0.292537
Min	0	0	0	0	0	0	0	0
Max	1	1	3.912023	1	1	1	1	1

Table 4. Regression result on unregistered firms on firm product and process innovation (full sample)

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
VARIABLES	Prod. Ino	Prod. Ino	Prod. Ino	Prod. Ino	Proc. Ino	Proc. Ino	Proc. Ino	Proc. Ino
Starting unregistered (A)			0.403*	0.247			0.503**	0.384
			(0.092)	(0.429)			(0.036)	(0.235)
Access to finance (B)		0.340***		0.336***		0.403***		0.394***
		(0.001)		(0.002)		(0.000)		(0.001)
A×B				0.367				0.321
				(0.447)				(0.513)
Medium firms	-0.135	-0.153	-0.139	-0.169	-0.101	-0.105	-0.080	-0.096
	(0.288)	(0.231)	(0.280)	(0.193)	(0.430)	(0.423)	(0.534)	(0.469)
Large firms	0.064	0.023	0.083	0.044	0.043	0.003	0.063	0.026
	(0.640)	(0.871)	(0.549)	(0.754)	(0.769)	(0.986)	(0.666)	(0.862)
Managers with Masters	0.053	0.070	0.057	0.073	0.112	0.130	0.131	0.149
	(0.642)	(0.543)	(0.621)	(0.530)	(0.343)	(0.286)	(0.269)	(0.221)
Managers with Doctorate	0.455***	0.491***	0.475***	0.519***	0.507***	0.537***	0.530***	0.570***
	(0.002)	(0.001)	(0.001)	(0.000)	(0.001)	(0.000)	(0.000)	(0.000)
Firm has a Website	0.434***	0.394***	0.432***	0.381**	0.443***	0.398***	0.438***	0.385**
	(0.003)	(0.007)	(0.004)	(0.010)	(0.003)	(0.008)	(0.004)	(0.011)
Gender of manager	0.308	0.319*	0.292	0.309	-0.349	-0.359	-0.379	-0.393
	(0.105)	(0.095)	(0.125)	(0.110)	(0.144)	(0.134)	(0.116)	(0.108)
Firm is part of large firm	0.009	-0.023	-0.001	-0.033	0.097	0.082	0.087	0.073
	(0.939)	(0.858)	(0.995)	(0.800)	(0.450)	(0.539)	(0.503)	(0.586)
Sole Proprietorship	-0.008	-0.021	-0.039	-0.056	0.092	0.085	0.056	0.046
	(0.965)	(0.903)	(0.822)	(0.753)	(0.560)	(0.595)	(0.728)	(0.774)
Years of managerial experiences	0.047	0.082	0.044	0.083	-0.157**	-0.129*	-0.155**	-0.125
	(0.544)	(0.304)	(0.561)	(0.293)	(0.031)	(0.099)	(0.035)	(0.115)
Power outages	0.042	0.014	0.054	0.033	0.077	0.048	0.079	0.056
	(0.684)	(0.892)	(0.604)	(0.753)	(0.472)	(0.657)	(0.461)	(0.606)
Firm uses email	0.180	0.199	0.124	0.149	-0.056	-0.029	-0.082	-0.042
	(0.397)	(0.356)	(0.567)	(0.499)	(0.773)	(0.881)	(0.678)	(0.829)
Firm pays for security	0.548***	0.530***	0.544***	0.529***	0.455***	0.420***	0.468***	0.436***
	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.001)	(0.000)	(0.001)
Firm purchase fixed assets	0.525***	0.469***	0.525***	0.463***	0.447***	0.385***	0.433***	0.363***
	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.001)
Firm has saving account	-0.166	-0.223	-0.149	-0.205	-0.338**	-	-	-
						0.417***	0.361***	0.445***
Industry, year and country effects	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Constant	-	-	-	-	-	-	-	-
	2.386***	2.548***	2.353***	2.526***	1.460***	1.619***	1.444***	1.611***
	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)
Observations	1,157	1,142	1,130	1,118	1,158	1,143	1,132	1,120
Wald chi2(14)	96.75	112.54	95.47	110.92	83.55	95.07	84.03	960.5
Prob > chi2	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
Mean VIF	3.39	3.32	3.25	3.15	3.37	3.3	3.32	3.13
Robust P values in parentheses; *** p<0.01, ** p<0.05, * p<0.1; Prod. Ino. = Product Innovation; Proc. Ino. = Process Innovation.								

Table 5. Regression result on unregistered firms on firm organisation and marketing innovation (full sample)

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
VARIABLES	Org. Ino.	Org. Ino.	Org. Ino.	Org. Ino.	Mkt. Ino.	Mkt. Ino.	Mkt. Ino.	Mkt. Ino.
Starting unregistered (A)			0.387	-0.428			0.372	-0.186
			(0.117)	(0.353)			(0.109)	(0.596)
Access to finance (B)		0.410***		0.356***		0.287***		0.234**
		(0.000)		(0.001)		(0.004)		(0.023)
A × B				1.417**				1.056**
				(0.016)				(0.036)
Medium firms	-0.034	-0.047	-0.019	-0.054	-0.030	-0.037	-0.004	-0.026
	(0.781)	(0.707)	(0.877)	(0.665)	(0.802)	(0.759)	(0.972)	(0.833)
Large firms	0.259*	0.201	0.263*	0.212	0.255**	0.219*	0.272**	0.242*
	(0.052)	(0.138)	(0.050)	(0.123)	(0.048)	(0.096)	(0.036)	(0.069)
Managers with Masters	0.190*	0.229**	0.203*	0.243**	0.176	0.196*	0.176	0.198*
	(0.088)	(0.045)	(0.069)	(0.035)	(0.108)	(0.078)	(0.111)	(0.079)
Managers with Doctorate	0.654***	0.693***	0.676***	0.733***	0.356**	0.352**	0.371**	0.383***
	(0.000)	(0.000)	(0.000)	(0.000)	(0.014)	(0.016)	(0.011)	(0.009)
Firm has a Website	0.435***	0.378***	0.421***	0.349**	0.360**	0.333**	0.345**	0.302**
	(0.002)	(0.009)	(0.003)	(0.017)	(0.010)	(0.018)	(0.014)	(0.033)
Gender of manager	0.182	0.175	0.150	0.144	0.293	0.282	0.266	0.265
	(0.348)	(0.361)	(0.438)	(0.455)	(0.127)	(0.140)	(0.163)	(0.164)
Firm is part of large firm	0.288**	0.304**	0.280**	0.306**	0.331***	0.345***	0.331***	0.350***
	(0.014)	(0.011)	(0.017)	(0.011)	(0.004)	(0.003)	(0.004)	(0.003)
Sole Proprietorship	0.050	0.051	0.026	0.029	0.001	0.003	-0.019	-0.019
	(0.761)	(0.759)	(0.878)	(0.869)	(0.996)	(0.987)	(0.907)	(0.908)
Years of managerial experiences	-0.012	0.016	-0.004	0.031	-0.054	-0.047	-0.057	-0.046
	(0.876)	(0.848)	(0.961)	(0.705)	(0.460)	(0.531)	(0.434)	(0.544)
Power outages	0.124	0.123	0.135	0.147	0.175*	0.164	0.175*	0.173*
	(0.211)	(0.227)	(0.175)	(0.152)	(0.076)	(0.101)	(0.078)	(0.085)
Firm uses email	-0.005	0.009	0.028	0.069	-0.104	-0.085	-0.086	-0.050
	(0.978)	(0.961)	(0.889)	(0.730)	(0.576)	(0.648)	(0.655)	(0.798)
Firm pays for security	0.336***	0.271**	0.346***	0.290**	0.195*	0.166	0.194*	0.172
	(0.002)	(0.016)	(0.002)	(0.011)	(0.065)	(0.120)	(0.070)	(0.111)
Firm purchase fixed assets	0.459***	0.373***	0.441***	0.341***	0.533***	0.486***	0.511***	0.457***
	(0.000)	(0.000)	(0.000)	(0.001)	(0.000)	(0.000)	(0.000)	(0.000)
Firm has saving account	-0.265**	-0.313**	-0.298**	-0.349**	-0.026	-0.091	-0.048	-0.113
	(0.043)	(0.022)	(0.025)	(0.011)	(0.848)	(0.506)	(0.722)	(0.412)
Industry, year and country effects	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Constant	-	-	-	-	-	-	-	-
	1.969***	2.140***	2.006***	2.189***	1.762***	1.829***	1.747***	1.814***
	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)	(0.000)
Observations	1,156	1,141	1,131	1,119	1,158	1,143	1,132	1,120
Wald chi2	120.99	125.52	121.94	113.38	99.61	105.03	97.56	107.96
Prob > chi2	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
Mean VIF	3.38	3.31	3.24	3.31	3.38	3.31	3.24	3.13
Robust P values in parentheses; *** p<0.01, ** p<0.05, * p<0.1; Org. Ino. = Organisational Innovation; Mtk. Ino. = Marketing Innovation.								

Table 6. Robustness regression result on unregistered firms on firm product and process innovation

	Age > 5	Age > 10	Age > 15	Age > 20	Age > 5	Age > 10	Age > 15	Age > 20
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
VARIABLES	Prod. Ino.	Prod. Ino.	Prod. Ino	Prod. Ino.	Pro. Ino.	Proc. Ino	Proc. Ino.	Proc. Ino
Starting unregistered	0.393 (0.104)	0.453 (0.102)	0.770*** (0.008)	0.785** (0.014)	0.497** (0.039)	0.754*** (0.005)	1.093*** (0.000)	1.451*** (0.000)
Medium firms	-0.187 (0.176)	-0.234 (0.133)	-0.226 (0.221)	-0.079 (0.738)	-0.133 (0.333)	-0.092 (0.547)	-0.231 (0.214)	-0.098 (0.686)
Large firms	0.096 (0.502)	-0.011 (0.943)	0.116 (0.538)	0.215 (0.375)	0.075 (0.625)	-0.031 (0.858)	0.012 (0.954)	-0.007 (0.980)
Managers with Masters	-0.013 (0.919)	0.006 (0.966)	0.084 (0.607)	0.182 (0.396)	0.152 (0.228)	0.116 (0.412)	0.233 (0.162)	0.083 (0.722)
Managers with Doctorate	0.461*** (0.003)	0.486*** (0.005)	0.597*** (0.003)	0.512** (0.047)	0.518*** (0.001)	0.547*** (0.002)	0.731*** (0.000)	0.679** (0.012)
Firm has a website	0.412** (0.012)	0.398** (0.033)	0.433* (0.065)	0.899*** (0.001)	0.473*** (0.004)	0.507*** (0.006)	0.511** (0.042)	1.137*** (0.000)
Gender of manager	0.371* (0.082)	0.320 (0.239)	0.351 (0.244)	0.211 (0.561)	-0.472 (0.114)	-0.788 (0.111)	-0.689 (0.216)	-0.608 (0.316)
Subsidiary firm	-0.106 (0.435)	-0.092 (0.533)	-0.031 (0.862)	-0.091 (0.673)	-0.068 (0.636)	-0.061 (0.698)	-0.169 (0.371)	-0.191 (0.420)
Legal status	-0.047 (0.809)	0.135 (0.533)	0.310 (0.219)	0.759** (0.017)	0.082 (0.647)	0.317 (0.116)	0.353 (0.156)	0.510* (0.095)
Managerial experience	0.022 (0.798)	0.078 (0.449)	0.202 (0.106)	0.054 (0.749)	-0.148* (0.082)	-0.156 (0.116)	-0.083 (0.456)	-0.164 (0.335)
Power outages	0.032 (0.778)	0.021 (0.865)	-0.142 (0.322)	-0.102 (0.578)	0.073 (0.529)	-0.069 (0.592)	-0.165 (0.278)	-0.205 (0.302)
Firm pays for security	0.188 (0.425)	0.219 (0.397)	0.236 (0.461)	0.220 (0.572)	-0.078 (0.719)	-0.137 (0.564)	0.192 (0.543)	-0.386 (0.327)
Firm purchased fixed assets	0.612*** (0.000)	0.602*** (0.000)	0.655*** (0.000)	0.631*** (0.006)	0.456*** (0.001)	0.564*** (0.000)	0.704*** (0.000)	0.868*** (0.001)
Firm has savings account	0.508*** (0.000)	0.540*** (0.000)	0.453*** (0.001)	0.342* (0.053)	0.445*** (0.000)	0.451*** (0.000)	0.400*** (0.006)	0.350* (0.065)
industry, year and country effects	-	-	-	-	-	-	-	-
Constant	2.281*** (0.000)	2.545*** (0.000)	3.018*** (0.000)	3.194*** (0.000)	1.531*** (0.000)	1.629*** (0.000)	2.360*** (0.000)	2.642*** (0.000)
Observations	999	800	586	353	1,001	802	587	356
Wald chi2	86.31	74.62	59.03	46.42	71.64	71.67	62.76	53.69
Prob > chi2	0	0	0	0	0	0	0	0
Mean VIF	3.39	3.57	3.93	4.4	3.35	3.54	3.91	4.38

Robust P values in parentheses; *** p<0.01, ** p<0.05, * p<0.1; Prod. Ino. = Product Innovation; Proc. Ino. = Process Innovation.

.... Table 6 continue

	Age > 5	Age > 10	Age > 15	Age > 20	Age > 5	Age > 10	Age > 15	Age > 20
	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
VARIABLES	Org. Ino.	Org. Ino.	Org. Ino.	Org. Ino.	Mak. Ino	Mak. Ino	Mak. Ino	Mak. Ino
Starting unregistered	0.377 (0.130)	0.294 (0.319)	0.438 (0.162)	0.365 (0.301)	0.373 (0.109)	0.173 (0.544)	0.371 (0.219)	0.246 (0.471)
Medium firms	-0.023 (0.858)	-0.045 (0.757)	-0.026 (0.875)	-0.031 (0.888)	0.052 (0.688)	0.036 (0.799)	0.062 (0.715)	0.290 (0.198)
Large firms	0.285** (0.045)	0.243 (0.118)	0.260 (0.141)	0.186 (0.415)	0.334** (0.016)	0.291* (0.056)	0.368** (0.039)	0.454* (0.055)
Managers with Masters	0.232* (0.053)	0.151 (0.246)	0.197 (0.190)	0.203 (0.318)	0.177 (0.137)	0.083 (0.532)	0.117 (0.461)	0.207 (0.328)
Managers with Doctorate	0.674*** (0.000)	0.595*** (0.000)	0.582*** (0.002)	0.653*** (0.006)	0.391** (0.011)	0.311* (0.063)	0.373* (0.053)	0.427* (0.080)
Firm has a website	0.558*** (0.001)	0.389** (0.023)	0.446** (0.032)	0.668** (0.012)	0.343** (0.028)	0.353** (0.040)	0.178 (0.393)	0.432 (0.133)
Gender of manager	0.238 (0.281)	0.200 (0.487)	0.183 (0.568)	0.134 (0.719)	0.297 (0.152)	-0.059 (0.839)	0.149 (0.634)	0.151 (0.688)
Subsidiary firm	0.178 (0.164)	0.197 (0.155)	0.170 (0.285)	0.163 (0.401)	0.296** (0.017)	0.294** (0.029)	0.238 (0.136)	0.122 (0.543)
Legal status	0.036 (0.853)	0.083 (0.696)	0.262 (0.294)	0.561* (0.083)	0.093 (0.596)	0.278 (0.164)	0.295 (0.216)	0.744** (0.017)
Managerial experience	0.007 (0.934)	0.018 (0.858)	0.112 (0.321)	0.062 (0.691)	-0.070 (0.406)	-0.072 (0.448)	0.068 (0.532)	0.103 (0.475)
Power outages	0.134 (0.208)	0.187 (0.113)	0.053 (0.693)	0.070 (0.688)	0.177* (0.097)	0.226* (0.057)	0.154 (0.262)	0.250 (0.169)
Firm pays for security	0.059 (0.792)	0.147 (0.551)	0.129 (0.659)	-0.218 (0.514)	-0.182 (0.360)	-0.171 (0.438)	-0.263 (0.310)	-0.751** (0.016)
Firm purchased fixed assets	0.267** (0.024)	0.174 (0.177)	0.254* (0.099)	0.340* (0.086)	0.229** (0.049)	0.143 (0.259)	0.249 (0.111)	0.176 (0.379)
Firm has savings account	0.501*** (0.000)	0.487*** (0.000)	0.572*** (0.000)	0.445*** (0.009)	0.493*** (0.000)	0.472*** (0.000)	0.514*** (0.000)	0.444*** (0.006)
industry, year and country effects	-	-	-	-	-	-	-	-
Constant	2.201*** (0.000)	2.216*** (0.000)	2.515*** (0.000)	2.258*** (0.001)	1.689*** (0.000)	1.765*** (0.000)	2.070*** (0.000)	2.212*** (0.000)
Observations	1,000	800	586	355	1,002	801	586	356
Wald chi2	107.77	76.93	63.95	45.51	87.48	65.03	49.26	35.74
Prob > chi2	0	0	0	0	0	0	0	0
Mean VIF	3.37	3.56	3.92	4.38	3.36	3.56	3.92	4.38

Robust P values in parentheses; *** p<0.01, ** p<0.05, * p<0.1; Org. Ino. = Organisational Innovation; Mtk. Ino. = Marketing Innovation.

Table 7. Robustness regression result on unregistered firms on firm organisational and marketing innovation

	Age > 5	Age > 10	Age > 15	Age > 20	Age > 5	Age > 10	Age > 15	Age > 20
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
VARIABLES	Prod. Ino	Prod. Ino	Prod. Ino	Prod. Ino	Proc. Ino	Proc. Ino	Proc. Ino	Proc. Ino
Starting unregistered (A)	0.232 (0.460)	0.351 (0.274)	0.684** (0.048)	1.107*** (0.007)	0.406 (0.211)	0.646* (0.051)	0.862** (0.036)	1.085** (0.021)
Access to finance (B)	0.343*** (0.004)	0.261** (0.043)	0.266* (0.081)	0.240 (0.204)	0.435*** (0.000)	0.361*** (0.008)	0.527*** (0.002)	0.232 (0.255)
A × B	0.379 (0.436)	0.276 (0.621)	0.239 (0.667)	-0.525 (0.397)	0.273 (0.580)	0.333 (0.543)	0.618 (0.290)	0.773 (0.239)
Medium firms	-0.223 (0.109)	-0.266* (0.091)	-0.256 (0.176)	-0.052 (0.835)	-0.164 (0.243)	-0.122 (0.442)	-0.294 (0.146)	-0.141 (0.586)
Large firms	0.055 (0.706)	-0.061 (0.710)	0.072 (0.710)	0.261 (0.308)	0.028 (0.859)	-0.094 (0.596)	-0.082 (0.704)	-0.059 (0.832)
Managers with Masters	0.000 (1.000)	0.020 (0.888)	0.105 (0.529)	0.189 (0.391)	0.169 (0.192)	0.136 (0.347)	0.259 (0.140)	0.132 (0.587)
Managers with Doctorate	0.512*** (0.001)	0.538*** (0.002)	0.670*** (0.001)	0.558** (0.032)	0.569*** (0.000)	0.605*** (0.001)	0.820*** (0.000)	0.779*** (0.004)
Firm has a website	0.359** (0.029)	0.359* (0.056)	0.386 (0.107)	0.874*** (0.003)	0.422** (0.011)	0.463** (0.011)	0.477* (0.065)	1.109*** (0.001)
Gender of manager	0.400* (0.062)	0.385 (0.156)	0.444 (0.145)	0.300 (0.406)	-0.499* (0.097)	-0.748 (0.130)	-0.609 (0.288)	-0.508 (0.403)
Subsidiary firm	-0.146 (0.300)	-0.139 (0.361)	-0.097 (0.606)	-0.209 (0.345)	-0.097 (0.515)	-0.095 (0.563)	-0.241 (0.222)	-0.314 (0.202)
Legal status	-0.071 (0.720)	0.117 (0.596)	0.304 (0.238)	0.743** (0.023)	0.069 (0.708)	0.294 (0.155)	0.337 (0.197)	0.496 (0.123)
Managerial experience	0.064 (0.486)	0.133 (0.223)	0.322*** (0.009)	0.224 (0.200)	-0.110 (0.238)	-0.102 (0.344)	0.033 (0.781)	-0.008 (0.962)
Power outages	0.010 (0.931)	0.002 (0.987)	-0.163 (0.258)	-0.116 (0.527)	0.053 (0.654)	-0.088 (0.496)	-0.189 (0.230)	-0.205 (0.306)
Firm pays for security	0.219 (0.361)	0.243 (0.350)	0.253 (0.438)	0.168 (0.669)	-0.036 (0.867)	-0.115 (0.624)	0.240 (0.457)	-0.355 (0.396)
Firm purchased fixed assets	0.589*** (0.000)	0.593*** (0.000)	0.651*** (0.000)	0.625*** (0.008)	0.403*** (0.002)	0.526*** (0.001)	0.701*** (0.001)	0.872*** (0.002)
Firm has savings account	0.450*** (0.000)	0.498*** (0.000)	0.389*** (0.009)	0.293 (0.105)	0.376*** (0.001)	0.394*** (0.003)	0.296* (0.053)	0.304 (0.116)
industry, year and country effects	-	-	-	-	-	-	-	-
Constant	2.469*** (0.000)	2.777*** (0.000)	3.472*** (0.000)	3.832*** (0.000)	1.739*** (0.000)	1.863*** (0.000)	2.930*** (0.000)	3.486*** (0.000)
Observations	989	790	578	348	991	792	579	351
Wald chi2	86.31	74.62	59.03	46.42	71.64	71.67	62.76	53.69
Prob > chi2	0	0	0	0	0	0	0	0
Mean VIF	3.26	3.42	3.76	4.29	3.23	3.39	3.75	4.26

Robust P values in parentheses; *** p<0.01, ** p<0.05, * p<0.1; ; Prod. Ino. = Product Innovation; Proc. Ino. = Process Innovation

... table 7 continue

	Age > 5	Age > 10	Age > 15	Age > 20	Age > 5	Age > 10	Age > 15	Age > 20
	(9)	(10)	(11)	(12)	(13)	(14)	(15)	(16)
VARIABLES	Org. Ino.	Org. Ino.	Org. Ino.	Org. Ino.	Mak. Ino	Mak. Ino	Mak. Ino	Mak. Ino
Starting unregistered (A)	-0.404 (0.380)	-0.292 (0.523)	-0.147 (0.760)	-0.140 (0.793)	-0.206 (0.553)	-0.069 (0.844)	0.108 (0.774)	0.284 (0.508)
Access to finance (B)	0.365*** (0.001)	0.317*** (0.009)	0.407*** (0.004)	0.179 (0.312)	0.206* (0.061)	0.132 (0.268)	0.167 (0.236)	-0.027 (0.880)
A ×B	1.352** (0.022)	1.097* (0.083)	1.026 (0.115)	0.846 (0.226)	1.086** (0.030)	0.510 (0.378)	0.510 (0.381)	-0.080 (0.901)
Medium firms	-0.065 (0.631)	-0.085 (0.567)	-0.042 (0.808)	-0.054 (0.813)	0.032 (0.806)	0.028 (0.847)	0.062 (0.717)	0.277 (0.225)
Large firms	0.233 (0.110)	0.174 (0.274)	0.179 (0.329)	0.119 (0.608)	0.304** (0.032)	0.254 (0.103)	0.332* (0.070)	0.413* (0.087)
Managers with Masters	0.272** (0.028)	0.191 (0.153)	0.222 (0.156)	0.260 (0.215)	0.197 (0.105)	0.094 (0.485)	0.131 (0.420)	0.239 (0.265)
Managers with Doctorate	0.735*** (0.000)	0.649*** (0.000)	0.619*** (0.001)	0.741*** (0.002)	0.406*** (0.009)	0.310* (0.067)	0.369* (0.058)	0.468* (0.057)
Firm has a website	0.490*** (0.004)	0.324* (0.068)	0.375* (0.083)	0.600** (0.031)	0.296* (0.060)	0.326* (0.060)	0.138 (0.515)	0.428 (0.142)
Gender of manager	0.241 (0.274)	0.253 (0.378)	0.264 (0.422)	0.182 (0.633)	0.310 (0.138)	-0.021 (0.942)	0.207 (0.512)	0.153 (0.687)
Subsidiary firm	0.197 (0.134)	0.223 (0.118)	0.182 (0.268)	0.123 (0.535)	0.319** (0.011)	0.314** (0.022)	0.266 (0.101)	0.090 (0.659)
Legal status	0.040 (0.845)	0.089 (0.684)	0.278 (0.280)	0.576* (0.084)	0.092 (0.608)	0.274 (0.174)	0.309 (0.200)	0.737** (0.017)
Managerial experience	0.048 (0.620)	0.082 (0.468)	0.232** (0.049)	0.147 (0.352)	-0.059 (0.495)	-0.062 (0.534)	0.113 (0.324)	0.082 (0.590)
Power outages	0.151 (0.169)	0.213* (0.077)	0.105 (0.452)	0.099 (0.576)	0.179* (0.097)	0.229* (0.057)	0.168 (0.233)	0.225 (0.220)
Firm pays for security	0.093 (0.678)	0.158 (0.528)	0.145 (0.638)	-0.224 (0.507)	-0.145 (0.470)	-0.146 (0.510)	-0.250 (0.345)	-0.734** (0.020)
Firm purchased fixed assets	0.188 (0.117)	0.098 (0.453)	0.186 (0.241)	0.289 (0.142)	0.203* (0.084)	0.126 (0.326)	0.233 (0.143)	0.184 (0.364)
Firm has savings account	0.405*** (0.000)	0.408*** (0.001)	0.486*** (0.000)	0.417** (0.016)	0.444*** (0.000)	0.453*** (0.000)	0.485*** (0.000)	0.487*** (0.004)
industry, year and countryeffects	-	-	-	-	-	-	-	-
Constant	2.413*** (0.000)	2.512*** (0.000)	3.058*** (0.000)	2.692*** (0.000)	1.745*** (0.000)	1.807*** (0.000)	2.225*** (0.000)	2.110*** (0.001)
Observations	990	790	578	350	992	791	578	351
Wald chi2	107.77	76.93	63.95	45.51	87.48	65.03	49.26	35.74
Prob > chi2	0	0	0	0	0	0	0	0.002
Mean VIF	3.24	3.41	3.76	4.26	3.24	3.41	3.73	4.26

Robust P values in parentheses; * p<0.01, ** p<0.05, * p<0.1; Org. Ino. = Organisational Innovation; Mtk. Ino. = Marketing Innovation.**