

Title: WP4 - PERSONALISED PLANS IN SARDINIA

Summary: Since 2000, the Sardinia Region has developed a set of coordinated interventions for both people with severe disabilities and their carers: the measures adopted are aimed at strengthening the public support for long-term care, promoting and maintaining independent living, and enabling and enhancing caring networks and home assistance. Personalised plans are the Sardinian implementation of National Law 162/1998. The service user goes through a process of person-centred planning together with her family members and social workers. In this process, the service user makes personalised plans for the kinds of services she wants to use in daily life. The personalised plans are discussed and collectively assessed. Once the plan is accepted by local authorities, the user starts to arrange the services according to this individual plan by using her personal budget. Between 2004 and 2012, the Sardinia Region dramatically increased its investment in disability policies. Per capita spending increased from 101.3 euro in 2004 to 229.9 euro in 2012

Dates of fieldwork: March - October 2016

Country: IT

Geography: Sardinia

Method of data collection: semi-structured face-to-face interviews and autobiographic stories

Language: Italian

Kind of data: notes made in interviews and

Population: managers and delivery staff for Active Labour Market Programme

Sampling: purposive

Key words: Personalisation, Disability Policy, Governance, Service Design